

REMARKS

This Supplemental Preliminary Amendment is submitted further to a first Preliminary Amendment submitted on September 23rd, 2009, and a personal interview with Examiner Woo and Supervisory Examiner Curt Kuntz on May 5th, 2010. Applicant and Applicant's representatives appreciate the courtesy extended by the Examiners in granting the interview and during the interview. Applicant also appreciates the interview record dated May 12th, 2010. As indicated in the interview record, the undersigned representative addressed the differences between Applicant's inventions as claimed here and the primary prior art at issue in related cases. Applicant respectfully submits that the claims as presented here are distinct from the prior art of record.

Claims 1-16 were previously canceled by the Preliminary Amendment dated November 26, 2003, and claims 17-89 were added. By the Preliminary Amendment dated September 23, 2009, claims 28, 32, 36, 39, 42-43, 46-49, 56, 61, 66, 75, 77, 83, and 87 were canceled and new claims 90-190 were added. In response to two Restriction Requirements by the Examiner dated October 2, 2009 and February 3, 2010, of the pending claims, all of the following groups, except for the claims of Group II were indicated as withdrawn. The claims of Group II were elected for examination in the present application.

Claims 17-27, 29-31, 33-35, 37-38, 40, 90-96 (Group I) (withdrawn)
Claims 41, 44-45, 50-55, 57, 85-86, 97-98, 108-109, 114-190 (Group II) (elected)
Claims 58-60, 62-65, 67-71, 99-101 (Group III) (withdrawn)
Claims 72, 102-103 (Group IV) (withdrawn)
Claims 73, 104-105 (Group V) (withdrawn)
Claims 74, 76, 78-82, 84, 106-107 (Group VI) (withdrawn)
Claims 88-89, 110-113 (Group VII) (withdrawn)

By this Supplemental Preliminary Amendment, all the withdrawn claims are canceled, without prejudice. Specifically, claims 17-27, 29-31, 33-35, 37-38, 40, 58-60, 62-65, 67-71, 72-74, 76, 78-82, 88-96, 99-107, 110-113 are withdrawn from consideration, and canceled here. Applicant reserves the right to pursue these claims in divisional applications. . By this Supplemental Amendment, Applicant has amended claims 41, 50, 51, 53, 85, 97, 98, 108, 109, 114, 121, 122, 123, 129, 131, 132, 133, 134, 135, 137, 138, 139, 140, 141, 142, 143, 145, 146, 147, 148, 149,

150, 151, 152, 153, 154, 155, 156, 157, 159, 160, 161, 162, 163, 164, 165, 167, 168, 171, 176, 177, 178, 180, 181, 182, and 185, and further canceled claims 186-190, without prejudice. New claims 191-194 are added.

For the Examiner's convenience, Applicant indicates below support in the specification for select terminology used in the claims.

Claim Term	Support
"multiple coordinated control systems"	e.g. Col. 5, lines 56-57
"capability to route calls to each other"	e.g. Col. 5, line 58
"interactive data sharing"	e.g. Col. 2, line 23
"priority status"	e.g. Col. 9, line 66
"rotational order"	e.g. Col. 23, line 67

In the event there are any remaining issues, the undersigned requests the Examiner to call the undersigned to resolve them.

Respectfully submitted,
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